

GROW eStore Return Form

Customer Name _____

Customer Order Number _____

Customer Address _____

Reason for return _____

Preparing your return parcel

1. Complete this GROW estore Return Form
2. Place the completed form inside the package.
3. Pack & Label your items - you can purchase a prepaid label or satchel at a Australia Post Office. If your item is under 5kg and you're sending within Australia, you can pay flat postage rates based on size with the [If It Packs, It Posts packaging range](#).
4. Drop off your parcel - Simply drop your parcel off at a convenient Street Posting Box, Post Office or Free 24/7 Parcel Locker.
5. Once your returned merchandise is received, we will credit your original form of payment. Refunds will be credited for the purchase price (less postage). Please allow 5-10 business days after receipt of your package to process your refund to reflect on your account statement.

GROW Return Address:

GROW estore

PO BOX 160, Caulfield South, VIC 3162